



SILVER CREST HOME

AN ASSISTED LIVING HAVEN

2151 Granada Blvd

Kissimmee FL 34746

407-201-7259(P) 866-421-5678(F)

Lic. # AL12867

VISITATION POLICY

In-Person Visitation bill has been signed into law, creating Chapter 408.823, which is subject "In-person visitation." This policy and procedures are intended to promote resident visitation, while maintaining prudent infection control practices to reduce the transmission of COVID within the Facility, in compliance with the regulations set forth in Chapter 408.823, Florida Statutes.

The Facility encourages visitation in these instances:

1. End-of-life situations.
2. A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
3. The resident, client, or patient is making one or more major medical decisions.
4. A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
5. A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
6. A resident, client, or patient who used to talk and interact with others is seldom speaking.



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Visitor Responsibilities

Following are the requirements for visiting:

- Scheduling an appointment.
- Wearing of proper Personal Protective Equipment (PPE).
- Two persons allowed on each visit for approximately two hours per visit.
- Not coming to the facility if showing any signs or symptoms of COVID-19.
- Consensual physical contact is encouraged with residents.
- A Resident may designate a visitor who is a family member, friend, guardian, or other individual as an Essential Caregiver.

Facility Responsibilities

- Visitor screening – temperature checks, checks for signs or symptoms of COVID-19, exposure screening questions.
- Adherence staff appointed on a shift-by-shift basis.
- Ensuring that all visitors wear the appropriate Personal Protective Equipment (PPE). Facility will allow visitors to wear their own unless it does not meet the requirement. For example, a compassionate care visitor must wear a surgical mask. Therefore, if they arrive with a bandana or inappropriate face covering, that will not be allowed.
- Allowing entry to Essential Caregivers and Compassionate Care Visitors in accordance with the resident's plan of care or as designated by the resident's representative.



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- Monitoring of visits for proper infection control practices by designating staff to educate visitors in the proper use of masks, and proper hand hygiene.
- Maintain a visitor log for signing in and out.
- Cleaning and disinfecting visit spaces between visitors and ensuring adequate access to hand washing or sanitizing station.
- Limiting visits to at least two (2) hours.
- Residents will be allowed to leave the facility for medical visits and grooming appointments. It is incumbent upon the resident's representative to ensure that the resident wears proper PPE and that the location to which they are taken, practices proper infection control procedures.
- Silver Crest Home reserves the right to suspend an individual's visits if they refuse to follow policy and procedures.
- Vaccination status does not prohibit visitation.

This policy can be found on our website at www.silvercresthomecare.com.

Complete statute located at <https://flsenate.gov/Laws/Statutes/2022/0408.823>